



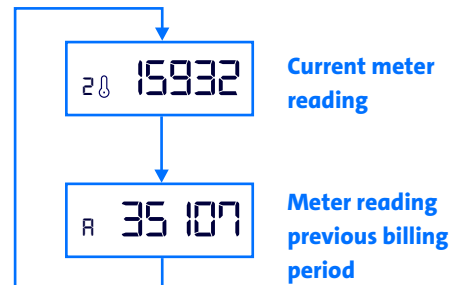
Saving energy by measuring

Radiator meters

ista
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Save on your energy costs

Did you know that you can control your energy costs? You can save on your energy costs by regularly monitoring your heating consumption. This allows you to adjust your consumption, if you wish. That's good for your wallet and even better for the environment. Once a year, ista prepares a bill for your heating consumption. This brochure explains how it works.



Measuring your consumption

The radiators in your home are connected to an energy system for all residents of the building. To measure your personal heating consumption, meters are or will be fitted on your radiators. Whenever your radiators emit heat, the radiator meters measure this accurately. This allows us to prepare a bill for your personal heating consumption.

On the last day of the billing period, the radiator meter stores the reading and jumps back to zero. The measurement cycle for the new billing period starts immediately thereafter. ista Nederland reads out the meter remotely. The measured data is only used for the services of ista Nederland.

Faults

We ask you to immediately report any adjustments to radiators and defects in radiator meters to us. This way we can ensure that measurements are always accurate and prevent having to estimate your consumption.

You will find our telephone number on the last page of this brochure.



Know what you consume

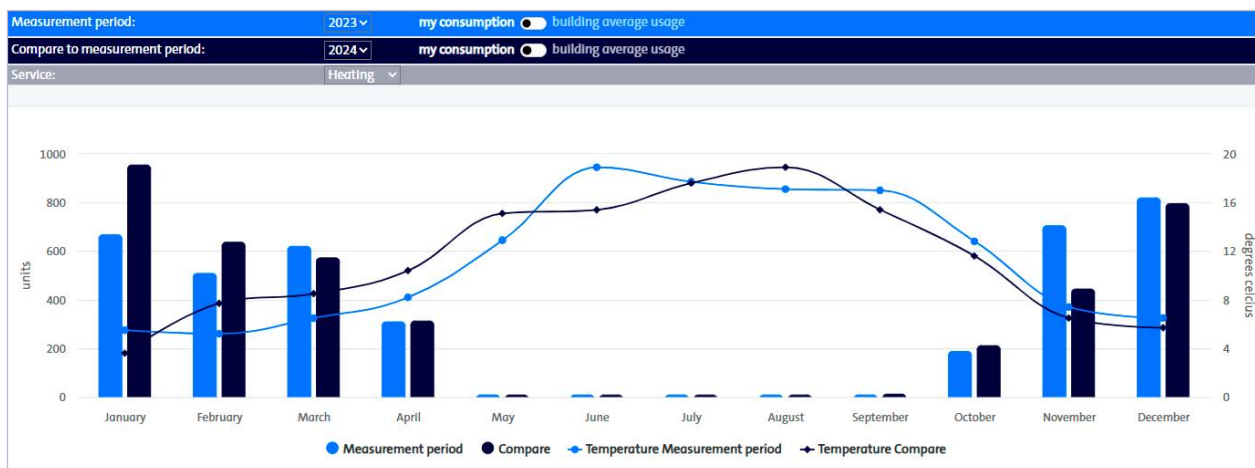
Research shows that you can save more energy if you can monitor your consumption. That is why, according to law, you must be able to check your consumption several times a year. This way you can adjust your consumption behavior.

Mijn.ista.nl

The radiator meters are specially designed to provide insight into your heating consumption. You can check your consumption via mijn.ista.nl and the associated app. Various graphs show your consumption per billing period and per month. You can compare this with your consumption in recent years or the average consumption in the building where you live.

You can use mijn.ista.nl and the app if your property manager has purchased this service from ista.

Click on this link <https://mijn.ista.nl> to view a demo.



Tips for sensible heating

- Regularly check that your radiators, underfloor heating or other heat sources are working properly. If this is not the case, contact your landlord, the homeowners' association or an installer.
- Do not heat rooms that you are not using.
- Close the doors of rooms that you do not heat.
- Close your curtains, but don't have them hanging in front of heated radiators. This causes the heat to remain behind the curtains and your room cannot be heated properly.
- Freestanding radiators are most effective in providing heat. A built-in radiator or a radiator with laundry on it cannot properly heat a room.
- Airing regularly is a good thing. This way the air in the house becomes drier. This in turn saves you on heating costs, because dry air heats up faster than moist air.

Enjoy living in your home.



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