

Explanation of calculation

Final bill for energy costs

ista

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Creating your bill involves several steps. As a cost-sharing company, we are obliged to comply with the applicable laws and regulations. We also enter into agreements with your landlord or property manager about calculating the costs. Residents often have questions about how we prepared the bill. And we fully understand that. That is why we would like to explain the most common type of bill, on a step-by-step basis.

Each year, your landlord or property manager receives the energy bill for the entire building from the energy supplier. The property manager passes these costs on to ista, for fair distribution among all residents. Below you will see a sample calculation.

This is how we do it

Step 1

According to the NEN 7440 standard, we split the total energy costs for the entire building into two parts:

€ 100.000

65% = € 65.000

35% = € 35.000

Step 2

We distribute 65% of the costs over the residents' consumption for heating

example:

Total number of heating units in the building: 87,000
 $€ 65,000 : 87,000 = € 0.7471$ per unit

Consumption home: **800** units
 $800 \times € 0.7471 = € 597.68$

Step 3

We distribute 35% of the costs via a fixed factor, which is often the floor area

example:

Total floor area in the building: 7,000 m²
 $€ 35,000 : 7,000 = € 5.00$ per m²

Floor area home: **70.00** m²
 $70.00 \times € 5.00 = € 350.00$

Step 4

We add up the costs



€ 597.68 - Consumption costs (step 2)

€ 350.00 - Standing charge (step 3)

€ 947.68 - Total consumption costs and standing charge

The service fee of the cost allocation company are added to these costs. Your landlord or property manager can also include other costs on the bill, such as window cleaning or elevator maintenance.

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